BOARD OF DIRECTORS
Bill Cole, Chair
Susan Trahan, Vice-Chair
David Angel
Doug Burchfield
Alan Denney
Wendolyn Forbes
Robbie Robinson
Jeff Meigs
Rhonda Schandevel

BOARD CONSULTANTS
Chuck Dickson, Attorney
Mark Bumgarner, CPA

PRESIDENT
Audrey S. Gaddis

TREASURER
Scott Stevens

SECRETARY
Rebecca S. Stamey

OUR MISSION
HVO provides vocational training to individuals with disabilities and challenges to help them live more independent, successful, and productive lives through the use of grants and the proceeds from our production of medical devices.

OUR VISION
We benefit our community by being an employer of choice and by using our successful manufacturing partnerships to provide expanded mission services to qualified individuals.

Haywood Vocational Opportunities, Inc.
172 Riverbend Street, Waynesville, NC 28786
828.456.4455
hvoinc.com hvo@hvoinc.com
www.facebook.com/HVOinc

ANNUAL REPORT
2021-2022

“We Bring People & Jobs Together”
Mission Services
- Pre-ETS staff participated in regional meetings with CRP programs to collaborate and share successes and challenges with the pilot program.
- NC Division of Vocational Rehabilitation implemented a new service, Community Based Work Adjustment, allowing HVO to continue to provide services in the facility under the new service.
- Participated in North Carolina Association of Rehabilitation Facilities (NCARF) conferences.
- Participated in three resource fairs hosted by Mountain Projects and MANNA Food Bank by providing program services literature.
- An endowment fund was created to benefit Program Services.

Workforce Development, Health & Safety
- Free flu shots were offered to employees.
- Waynesville Fire Department held a fire safety class at the Learning & Enrichment Center.
- To celebrate HVO’s milestone safety achievement, Cafe 56 catered a hot dog lunch for the workforce.

Business Enterprises
- Successfully completed a surveillance audit to maintain ISO-13485 registration. Product Design was added.
- Implemented new Enterprise Resource Planning software to manage all elements of the manufacturing business.
- The Mission and Vision statements were revised in July.
- Attended AORN (Association of periOperative Registered Nurses) show in March.

Community Activities & Events
- Christmas Workforce Luncheon—231 attendees.
- Christmas Giving Tree to support The Salvation Army Christmas operation.
- Thanksgiving Drive provided food and/or grocery gift cards to families of clients.
- Café 56 utilized tip earnings during the year by hosting two client-centered outings: WNC Nature Center and Sky Lanes Bowling.
- Clients submitted craft exhibits at the Haywood County Fair.
- Baked homemade goods for Law Enforcement Appreciation Day.

Financial highlights

Program Services 4.6%

Other .9%

Production Sales 94.5%

Wages & Benefits 43.7%

Cost of Goods Sold 50.1%

Administrative & Programs 6.2%

Total wages & benefits paid: $9,813,807

Fundraising
- Learning & Enrichment Center hosted a bake sale with proceeds going to the Haywood County flood victims (right photo).
- Collected donations in support of HVO employees whom were affected by the flood.
- Trash to Treasure’s Silent Auction proceeds benefited Sarge’s Animal Rescue.
- Held annual United Way of Haywood County Pacesetter Campaign pledging $13,383.00.

Volunteering
- Participated in United Way of Haywood County Day of Caring projects: 1) Clients partnered with MANNA Food Bank to mark out bar codes on personal care items (pictured above); 2) Employees worked at a residence water sealing a dock and painting a house.

Recognitions
- Beth Kauffman was the winner of the 2022 Christmas Card Photo Design.
- Brianna Arrwood was the winner of a customer-chosen holiday card art design.
- Recognized 10 Veterans during Veteran’s Day among the workforce in November. Clients made the appreciation cards for the Veterans.
- New board members were installed for 2021-2022: Robbie Robinson, Doug Burchfield and Jeff Meigs.
- 16 clients at HVO received tenure service awards.
- Received the North Carolina Department of Labor Gold Award in recognition of employee safety performance.

Client Volunteer Hours

64

Client Inclusion Outings (including virtual)

226

Therapy Dogs International provides comfort & companionship

Volunteering
- The Folkmooot Center
- The Giving Garden

Financial Info above is based on un-audited figures.